

## Website Privacy Policy

At Chance is Change we want you to know that holding onto your personal information is a serious responsibility and that we're handling it properly and lawfully. This privacy statement explains when and why we collect personal information about individuals, how this information is used, the conditions under which it may be disclosed to others and how it is kept secure. We are committed to fully complying with the requirements of the General Data Protection Regulation brought into effect on 25th May 2018.

### General

Chance is Change is committed to protecting the privacy of our website visitors. This Privacy Policy seeks to help you understand how we collect and process information about you when you visit our website, and how we use such information. For the purposes of EU data protection laws, Chance is Change is the data controller (i.e., the company responsible for, and which controls the processing of, your personal information).

This Privacy Policy applies when you visit this website. Please note that this Privacy Policy applies only to this website and not to any other website that may be linked to it. We do not control the privacy policies or practices of others. We encourage you to ask questions and read the privacy policies of other websites before you disclose any personal information to them. If you have any questions or comments about this Privacy Policy, you can email us at [chanceischange@outlook.com](mailto:chanceischange@outlook.com).

### How We Collect, Use, Share and Protect Your Personal Information

We do not collect any personal information from you through our website except as described below. Personal information is any information that personally identifies you or from which you are identifiable such as your name, postal address, or email address.

**Website Visits,** In general, we automatically gather certain technical information from our website visitors through our automatic data collection tools, including server logs, which may collect certain standard information that your browser sends to the website such as the number and frequency of your visits. This information may include the URL of the last and next website you visit, your browser and operating system, your IP address, how long you spend on our website and what pages you view here. We may use this information on

an aggregate basis to understand better how our visitors use our website, research our visitors' demographics, interests, and behaviour, improve our website, provide visitors with customised services and information, and for other similar purposes.

We do not control any cookies, web beacons or other similar devices that may be placed on our website by third parties. We will collect any other personal information from you if you voluntarily provide it through our website—such as by providing your email address and other personal information to receive further information about us—and will use such personal information for the purpose of processing and responding to your enquiries and requests, and to improve our website and offerings. You are under no obligation to provide any such information. However, if you should choose to withhold the requested information, we may not be able to provide you with certain information.

The provision of personal information by you may be necessary where we have a legitimate interest to carry out the following purposes:

- To contact you and respond to your requests and enquiries.
- For business administration, including statistical analysis.
- To personalise your visit to the website and to assist you while you use the website.
- To improve the website by helping us understand who uses the website
- To comply with applicable laws, regulations, or codes of practice.

We may use service providers to facilitate our services and perform functions on our behalf, such as sending postal mail and email and providing technical, analytical, and hosting functions for our website. We may also share your personal information with affiliates of Chance is Change and with advisers of Chance is Change in the future. These companies and individuals may have access to the personal information we collect through our website, as permitted by law and as needed to perform their functions in compliance with the privacy practices and policies of Chance is Change but may not use it for any other purpose. We require that these companies and individuals otherwise keep this information confidential. Chance is Change reserves the right to transfer any and all information that we collect from users or that we otherwise collect in connection with the website including, but without limitation to, third parties in the event of any liquidation or dissolution, or a sale or transfer of assets or of any portion of our business. We will not

otherwise share your personal information, except as required by law, requested by governmental entity or law enforcement authority, court order or discovery request, or when we otherwise believe in good faith that such disclosure is necessary or appropriate in connection with any activity that violates the law (including relating to intellectual property, fraud, contracts and privacy) or may expose us to liability. We can (and if you authorise us to) disclose any of your information in such circumstances.

The security of your information is important to us. We employ several different technical, administrative, and physical security measures to protect any personal information you provide through our website from unauthorised access or use. You should be aware however that “perfect security” does not exist on the internet and there is always the risk that unauthorised persons may access or use your personal information. You use our website and send us such information at your own risk. Chance is Change retains your personal information for as long as necessary to fulfil the purposes for which such personal information was collected. In the event of you do not wish to pursue your enquiry or website submission with Chance is Change your personal information is retained for a period of five years in compliance with applicable laws.

### Your Individual Rights

Individuals in the EEA (“European Economic Area”) have certain data subject rights which may be subject to limitations and/or restrictions. These rights include the: (i) right to request access to and rectification or erasure of their personal information; (ii) right to obtain restriction of processing or to object to processing of their personal information; and (iii) the right to data portability. Individuals in the EU also have the right to lodge a complaint about the processing of their personal information with their local data protection authority.

If you have any questions as to this Privacy Policy or wish to notify us of any errors or changes as to any personal information you provided us through this website or if you are based in the EEA and would like to exercise your data subject rights, you can email us at [ChanceisChange@outlook.com](mailto:ChanceisChange@outlook.com)

### International Use

You are solely responsible for complying with all local laws, rules and regulations regarding online conduct and website access.

### Security/Cookies/Links

· Security measures we put in place to protect your personal information: Although we will do our best to protect your personal information, we cannot guarantee the security of your information transmitted to our website and any transmission is at your own risk. Once we have received your personal information, we put in place reasonable and appropriate controls to ensure that it remains secure against accidental or unlawful destruction, loss, alteration, or unauthorised access.

· Links to other websites: We cannot be responsible for the privacy policies and practices of other websites even if you access them using links that we provide. In addition, if you linked to our website from a third-party website, we cannot be responsible for the privacy policies and practices of the owners and operators of that third-party website and recommend that you check the policy of that third-party website.

### Marketing

· From time to time, we may also contact you about events that may be of interest.

· Where you are an individual (rather than an officer or employee of a company or corporate body), and where you have not entered a contract with us for our services, we will only send you unsolicited marketing material by email if you have consented for us to do so on the website contact form.

· You have the right to opt out of our use of your personal information to provide marketing to you in any of the ways mentioned above. Please email us at [ChanceisChange@outlook.com](mailto:ChanceisChange@outlook.com) requesting the withdrawal of your consent or objecting to our use of your personal information.

### Privacy Policy Changes

We may revise or supplement this policy from time to time. If we make any substantial changes in the way we use or share your personal information, we will notify you by posting a prominent announcement on our website prior to the change becoming effective. You may determine if this Privacy Policy has been revised since your last visit by referring to the “Effective Date of Current

Policy” date noted at the bottom of this page. We encourage you to refer to this policy on an ongoing basis so that you understand our current Privacy Policy.

18 September 2023